Kevin Capotosto

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Software QA Engineer

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1. Objective

Utilizing my software engineering skill set that is prided on quick learning, combined with my meticulous and persistent testing ethic in the name of a flawless user experience, I bring an adaptable yet detail-oriented set of strengths to any project. With a perfectionist's drive and desire to forge measurable progress, I strive to make meaningful breakthroughs, amelioration, and growth in an SDET career.

2. Competencies

Language / Frameworks

- O C# (ASP.NET / MVC)
- o C# Selenium
- JavaScript (MEAN + React)
- TypeScript
- Python (Django)

Databases

- \circ SSMS
- o MySQL
- $\circ \ \ PostgreSQL$
- MongoDB

Infrastructure

- Azure DevOps
- o TFS 2017
- Octopus Deploy
- o Zendesk

Soft Skills

- Teamwork
- Problem Solving
- Flexibility
- Communication

Misc

- Scrum / Agile process
- Test Case/Plan Summaries
- Project Wiki and Documentation

Experience

Epiq Global // Software QA Engineer

DEC 2019 - PRESENT // Beaverton, OR / Remote

Supported a multistage workflow providing check fulfillment for Class Action and Mass Tort remediation. Also performed checklist reporting, created test case summaries, and same-day website updates with deployments for pre/post production websites.

- Refactored and updated a C# Selenium automated testing framework for a work-in-progress workflow and configuration manager website
- Developed a WPF application to assist with manual data entry and file viewing together for quick data capture
- Implemented various smaller C# .NET and .NET Framework applications and services to increase productivity and fulfill team needs, such as a daily notification and archiving tool for mailing records
- Quickly learned TFS 2017 API and implemented a mass update solution of 300+ build definitions.
- Began development of a Wiki within Azure DevOps to document development processes and workflow properties

Microsoft // Data Analyst - Al Trainer

MAR 2019 - DEC 2019 // Redmond, WA

Performed daily tasks in a rapidly evolving environment focused on creating data, with constant refreshing of old data to current standards for a Conversational AI Bot.

- o Designed and developed an automation testing framework in Selenium to automate regression testing, freeing up agents entire shift normally dedicated to QA.
- o Introduced in conjunction with the automation framework scripts made with AutoHotKey to the team, allowing for increased agent throughput.
- o Created a downtime tracker to help agents reflect productivity losses
- Stood up an Azure DevOps Board for bug tracking as well as a more organized daily task board
- Organized a team dedicated to gathering feedback and suggestions from agents to help consolidate and then make presentable for managers.

Nintendo of America // Associate Product Tester

JAN 2019 - MAR 2019 // Redmond, WA

Following testing plans, I performed daily manual testing routines following test plans, with focus ranging from general functionality testing to text check. High emphasis on attention to detail and innovative checking and problem solving.

Microsoft - 343 Industries // IT Support Analyst

NOV 2017 - FEB 2018 // Redmond, WA

First Contract position in the IT field, supported the expansion, upkeep, and upgrading of the datacenter, assisted in acquisition of new hardware, as well as supporting the immediate needs of the internal DevOps team.

Pole To Win International // QA Tester

MAR 2017 - OCT 2017 // Lynnwood, WA

Performed ad-hoc testing on multiple now released video game titles, notably finding a critical priority bug that saved the publisher from losing an innumerable amount of revenue.

4. Education

Coding Dojo Seattle // Full Stack Web Development

MAR 2018 - JUN 2018 // Bellevue. WA

14 week bootcamp in which I spent over 60 hours a week on average crash coursing frontend to backend web development. Developed good sense of OOP and MVC, and passed my 2 of my 3 Language exams in the 95th percentile. Full Stack Focus includes Python + Django, C# + ASP.NET Core 2.2, and JS + Angular via MEAN.

5. References

Available upon request.